

Table 2: PRoSPer Evaluation Plan

Triple Aim Component	Construct	Evaluation Metric	Collection Source	Collection Frequency
Experience of Care	Family-Centered Care	5 question family-centered care core outcome from CAHPS ¹	Family: telephone or in-person survey	Twice: before and after model implementation
Population Health	Care Coordination Adequacy	6 questions from CAHPS ¹ measuring needing and receiving help with care coordination	Family: telephone or in-person survey	Twice: before and after model implementation
		8 questions from the Family Measures for Achieving a Shared Plan of Care with CYSHCN ² tool	Family: telephone or in-person survey	Twice: before and after model implementation
		15-question Care Transitions Measure - CTM-15 ³	Family: telephone or in-person survey	As needed: After each specialty hospitalization
		Family perception of need for and usefulness of care coordination	Interview / Focus Group	Twice: before and after model implementation
Per Capita Cost	Changes in Health Care Service Utilization	Count of Clinic and Emergency Department Visits; Count of Hospitalizations and length of stay	Primary Care and Specialty Care Medical Record	Quarterly, throughout the evaluation period
		Date specialty visit summary or specialty hospitalization discharge summary received by primary care	Primary Care and Specialty Care Medical Record	Quarterly, throughout the evaluation period

¹CAHPS (Agency for Healthcare Research and Quality, n.d.)

²Family Measures for Achieving a Shared Plan of Care with CYSHCN (McAllister, 2014)

³CTM-15 (Coleman, n.d.)