

**Table 1: TeleFamilies Evaluation Plan**

<b>Triple Aim Component</b>	<b>Construct</b>	<b>Evaluation Metric</b>	<b>Collection Source</b>	<b>Collection Frequency</b>
Experience of Care	Family Centered Care	CAHPS <sup>1</sup> Children with Chronic Conditions item set (5 items)	Mailed survey	Annual (baseline, one year, two years)
	Global Rating of Health Care	CAHPS <sup>1</sup> Children with Chronic Conditions item set (1 item)	Mailed survey	Annual (baseline, one year, two years)
	Global Rating of Primary Provider	CAHPS <sup>1</sup> Children with Chronic Conditions item set (1 item)	Mailed survey	Annual (baseline, one year, two years)
Population Health	Care Coordination Adequacy	CAHPS <sup>1</sup> Children with Chronic Conditions item set (1 item)	Mailed survey	Annual (baseline, one year, two years)
	Quality of Life	PedsQL Core Measure <sup>2</sup> & Family Impact Module <sup>3</sup>	Mailed survey	Annual (baseline, one year, two years)
	Access to Care	CAHPS <sup>1</sup> Children with Chronic Conditions item set (4 items)	Mailed survey	Annual (baseline, one year, two years)
	Care Coordination Process	Purpose, Mode, Outcome of encounter	Telehealth Nurse Encounter Tool	Each Encounter with Nurse
Per Capita Cost	Health Care Service Utilization (HCSU)	Count of planned, unplanned visits and admissions	HCSU Calendars	Monthly

<sup>1</sup>CAHPS (Agency for Healthcare Research and Quality, n.d.)

<sup>2</sup>PedsQL Core Measure (Varni, Burwinkle, Seid, & Skarr, 2003)

<sup>3</sup>PedsQL Family Impact Module (Varni, Sherman, Burwinkle, Dickinson, & Dixon, 2004)